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12th September 2022

Hello,

I am writing to ask for your help in resolving a situation which needs to be addressed urgently. It relates to processes at the end of the school day. Throughout my time at Culloden the school system has always been that the only vehicles allowed into the car park towards the end of the school day are parents whose children have mobility issues, buses, cleaners coming to start work and visitors attending meetings. With this in place, until recently the end of day happened quite smoothly.

Of course, as parents join and leave the school knowledge of the system is weakened and we have not shared this information with parents for some time- for which I apologise. Inevitably, many parents don't know that there is a system and others rightly assume the system is no longer in place and it is okay to come in and collect their child in the school grounds. Some of the issues that this has caused in recent days include:

- Buses not being able to get in to collect the pupils
- Buses not being able to get out and falling behind their scheduled timings
- Cleaners not being able to get into start work
- Some quite tense exchanges between drivers trying to navigate the near gridlocked carpark
- Staff being unable to get out and on at least two occasions missing appointments because of it
- Most concerningly, pupils crossing the car park in front of moving vehicles while making their way to their parent.

For all these reasons- but above all else because the carpark is currently significantly less safe than it used to be- **I am writing to ask you to work with us, follow our system and make the end of school day a better experience by not coming into the school grounds to collect your child.**

Parents still wanting to collect their child have always parked on Keppoch Road most of the way down to Duncan Forbes, others have waited for their young person at the car park beside Barn Church and whilst when the weather is bad this is far from ideal it does make the end of the school day significantly safer and less stressful for all concerned. If your child's medical needs require you to be in the school car park, please advise their Guidance teacher and we will find a solution.

Many thanks for your support,
Best wishes,

Dr J Vance
Rector