

Please ask for: Nicky Grant  
Direct Dial: 01463 702804  
E-mail: [nicky.grant@highland.gov.uk](mailto:nicky.grant@highland.gov.uk)  
Your Reference:  
Our Reference:  
Date: 28 August 2020

Dear Parent / Carer,

We are seeking the views of both pupils and parents/carers about their experiences during lockdown. Your child/ren will be asked to complete a pupil lockdown survey at school. The survey will be open to all parents/carers and young people who were in P3-S6 when lockdown started. The online surveys will take around 10-15 minutes to complete.

A link to the parent/carer survey can be found at the bottom of this letter. To capture all pupils' experiences, you may wish to complete a survey for each individual child. Please note that a specific Gaelic Medium Education survey will be issued next week.

### **Why are we carrying out a survey?**

We want to find out what worked well for staff, parents and pupils in Highland during the period of school closure. It is important to establish what could have been better in terms of improving lockdown and learning experiences. We hope to capture the positive experiences as well as areas for improvements.

### **The Pupil Survey**

There are two versions of the pupil survey: P3-P6 and P7-S6, which reflects the year group they were in at the beginning of March 2020.

Guidance will be provided for staff to support the delivery of the survey to pupils. It will be explained to all survey participants that they may find some questions difficult to answer or talk about. There are specific questions around mental health, and how participants felt throughout the Covid-19 outbreak and also how they feel now that schools have reopened. You may find that your child wants to talk to you about certain aspects after they complete the survey. You may also find that they may choose not to talk about it. Both reactions are OK because we all deal with our emotions differently. You or your child may choose to ask to talk to someone about the survey by indicating this on the form. A member of school staff will be in touch if

this is the case.

### How is each survey is organised?

The staff, parent/carer and pupil survey questions are organised under 4 key areas:

- Learning and Teaching
- Digital Skills
- Health and Wellbeing
- Back in the school building / Future planning

Key themes which emerge across Highland will be communicated to stakeholders after the survey results are analysed. Similarly if there are any individual concerns or queries your child's own school will be in touch with you.

Thank you for your support with this survey. We look forward to your responses and please feel free to indicate if you too wish to talk to a member of Education staff about any issues raised on the survey.

The Parent Survey can be found by clicking [here](#) or by entering the survey link shown below:

[https://forms.office.com/Pages/ResponsePage.aspx?id=oyzTzM4Wj0KVQTctawUZK SQpj93\\_801DuW7Xx\\_fqa\\_ZUNIIMWUwxUIRZQkFXVkdCQU1MT1FSWE0zVS4u](https://forms.office.com/Pages/ResponsePage.aspx?id=oyzTzM4Wj0KVQTctawUZK SQpj93_801DuW7Xx_fqa_ZUNIIMWUwxUIRZQkFXVkdCQU1MT1FSWE0zVS4u)

This survey will open on Friday 28th August and close on Friday 11th September

Yours sincerely,



Nicky Grant  
Head Of Education



Jason Hasson  
Chair Of The Highland Parent Forum